

COVID-19 VIEWING POLICY

Due to the Covid-19 virus, we are taking extra precautions when conducting viewings or meetings at our client's properties. We take the safety of our customers and staff very seriously and request that the following procedures are undertaken on all appointments, otherwise we will not be able to allow access to the property.

Viewings:

- The property must be vacated by its occupants
- Wear a pair of gloves before entering the property
- Wear a mask to cover your mouth and nose
- Sanitise your hands with antibacterial hand sanitiser
- Shoes must be removed upon entering the property
- Do not touch anything inside the property
- Viewings must be carried out within a maximum of 10 minutes
- Keep two meters distance within the property where possible
- No children will be allowed inside the property
- A maximum of two adults allowed in the property at one time

Market Appraisals:

In relation to conducting Market Appraisals, our policy remains consistent. We insist that gloves, masks and sanitizer be used by both parties, and shoes removed prior to entering the building. Our representative will take an independent tour of the property whilst maintaining social distancing measures throughout. Where permitted, the discussion should take place outside. As much information possible should be taken over the phone, indeed both prior to our appointment and once it has taken place.

Whilst we realise this is not ideal, and possibly lacks a personal touch, the wellbeing of both you and our consultants is our primary concern. These measures will remain in place until such time the government announces otherwise. We hope you understand our reasons behind such measures.

If you can please answer the following Covid-19 questions:

1. Have you been in contact with anyone who has displayed symptoms in the last 14 days?
2. Have you displayed any symptoms in the last 14 days with a cough or temperature?
3. Have you tested positive for the Virus at any stage?
4. Do you agree to our viewing Terms and Conditions stated in this document?

We will provide hand sanitizer, disposable masks and latex gloves at the property should you not provide your own. PLEASE NOTE: Without adhering to these important protective measures we are unfortunately not able to allow access to any of our properties. All parties engaging with Harding Green do so entirely at their own risk and we cannot not take responsibility for any reactions to the Protective Equipment provided to you. If you have any known allergies to latex gloves or sanitising gel, you must wear your own protective equipment.

We trust both you and your families remain safe and well and we look forward to hearing from you soon.