



## Viewing and Access Policy

In carrying out viewings on properties Lawson Rutter will be implementing all government guidelines so that this can be done safely for all parties.

### What we **will** be doing:

- Enquiring whether any party is showing symptoms or has been asked to self-isolate before going ahead with a viewing
- Asking owners or tenants in residence to vacate the property whilst any viewings take place.
- Before vacating for a viewing, we kindly ask that internal doors be left open, lights turned on and surfaces cleaned with disinfectant before and after viewings
- Washing our hands with anti-bacterial soap and water before, after and between clients
- Providing prospective buyers and tenants with hand sanitiser and/or disposable gloves and masks prior to entering any property
- Encouraging parties not to touch anything within a property whilst viewing
- Maintaining a 2m distance from others wherever possible
- Taking advice from the Government and World Health Organisation as to best practises

### What we **won't** be doing:

- Driving prospective buyers or tenants to appointments
- Conducting any viewings with anyone who displays any of the known symptoms of COVID-19
- Partnering with fear, alarm, panic or hysteria