

PETER JAMES

Conducting viewings safely Coronavirus (COVID-19)



SAFELY VIEWING A
HOME

Brief and Purpose

In light of the Coronavirus (COVID-19) pandemic we have implemented the following measures/precautions we are actively taking to mitigate the spread of coronavirus and ensure your safety as our client and the safety of our colleagues. It is important that we all respond responsibly and transparently to these health precautions under the current public health guidelines.

This document has been prepared in accordance with the information provided by public health England at the time, and is susceptible to change with the introduction of additional governmental guidelines/information.

At registration:

Every viewer and occupier of a property currently being marketed by Peter James will be asked the following questions prior to any viewings being arranged:

- **Are you currently experiencing any COVID symptoms including but not limited to a high temperature or persistent cough?**

This will be recorded on our system and if no symptoms are declared by either occupier or viewer, we will arrange the viewing. If symptoms are declared no viewing will be arranged.

- **Do you have any personal PPE you can bring to a viewing with you such as face mask gloves and hand sanitiser?**

If you do not have any of these items, where possible we can supply.

- **Have you viewed the virtual tour (if available?)**

If there is a virtual tour available for the property, it is advised that you view this first to book a viewing in the normal way.

Where COVID-19 symptoms are present or present themselves between us booking the appointment and the date of the viewing the appointment must be cancelled.

How to view safely:

- **Agents will not drive clients to appointments.**

All clients will be met at the property for the viewing.

- **All physical viewings should be limited to members of the same household and open house viewings will not take place.**

We encourage people to do their property searching online wherever possible. Initial viewings should be done virtually wherever this is possible and physical viewings should only be conducted where buyers/tenants are seriously considering making an offer on a property.

- **When physically viewing properties, where possible, you should avoid touching surfaces, wash your hands regularly, and bring your own hand sanitiser.**
- **The number of people on a viewing should be minimised to those from your household that absolutely have to be there.**
- **As most people choose to, we recommend that occupiers vacate their property whilst viewings are taking place in order to minimise your contact with those not in your household.**

For safety, we would ask that any occupier including owner or tenant to leave the property whether this is standing in the garden or front of the house to ensure we following the social distancing guidelines.

- **Anyone involved in any aspect of the home moving process should practice social distancing in line with public health advice.**

Keeping two meters apart at all times.

- **Viewings will be limited to 15 minutes**
- **Please arrive in plenty of time**

All of our staff have been equipped with the following PPE:



Fabric face mask



**A bottle of hand
sanitiser**



**Disposable
gloves**



Tissues