



## GUIDANCE FOR OUR CLIENTS - CORONAVIRUS (COVID-19)

In these uncertain times we wanted to reach out to all our clients to let you know we are here to offer support and guidance over the next few months.

Health and wellbeing are the most important things right now and we are continually reviewing our operations in line with advice from the Government and Public Health England so as to arrive at practical solutions to support both our staff and clientele. As an independent business we have the ability to create individual solutions to any given problem and with Government legislation and industry directives coming into effect on a regular basis we would advise you talking to us should you have any specific concerns.

We are now operating remotely and until advised otherwise we will **not** be carrying out any person to person appointments, viewings or valuations. In the last few days we have received many enquiries for rental properties and our current stock can be seen at [www.andrewnunnassociates.co.uk](http://www.andrewnunnassociates.co.uk). Furthermore we carry videos for all our rental properties and these are proving very successful. Access to these videos is via an email request to [gabriela@andrewnunnassociates.co.uk](mailto:gabriela@andrewnunnassociates.co.uk)

Our property management department will continue to manage your property as best we can and in a timely manner, subject to practical constraints and staff availability. Please bear in mind a “lockdown” situation will make property visits highly unlikely.

Finally if you are aware of any local resident who is in the vulnerable or self- isolation category who may require assistance then as long as the staff of Andrew Nunn Associates are moving around Chiswick then we will be happy to help with collections or delivery of items.

Our individual contact details are on our website <https://andrewnunnassociates.co.uk/meettheteam>